

Hull College Group Emergency Safeguarding (Child Protection/ Adults at Risk) Support and Guidance

Guidance Scope-

The following guidance should be referred to when one of the Group's Designated Safeguarding Officers (DSO's) are unavailable:

Scenarios-

In exceptional circumstances, you may find yourself privy to and involved in a safeguarding (Child Protection/Adult at Risk) concern that requires immediate attention and possibly some kind of intervention. In such circumstances this guidance should be followed, this includes when receiving (not exhaustive):

- Notification of homelessness
- Notification of harm or risk of harm such as assault by another
- Notification of refusal to return home for disclosed or undisclosed reasons
- Notification of thoughts of suicide or self-harm
- Significant mental health needs

Judging the immediacy of the risk-

There are varying levels of risk when encountering a safeguarding concern. Inevitably personal judgment will be required as to the seriousness and urgency of the situation and the appropriate course of action.

The safety of the individual concerned and of those around them is always paramount. Where there are clear indications that a student is in imminent and serious danger the Emergency Services should be contacted and the Duty Manager notified via the reception/helpdesk team.

Sources of Support-

The following are key sources of external support.

If you or the person you are concerned about is in danger and immediate action is required, you should ring the emergency services on **999**.

- **Hull**
 - Children & Families. Access and Assessment Team on 01482 448 879 during normal office hours
 - Adults at Risk via Multi Agency Safeguarding Hub Tel 01482 616092
 - After 5pm Emergency Duty Team on 01482 300 304 out of normal office hours
- **East Riding**
 - Children & Families. Via Early Help & Safeguarding Hub 01482 395500
 - Adults at Risk Telephone: (01482) 396940
 - After 5pm Emergency Duty Team on 01377 241273 out of normal office hours

Support for Mental Health

Despite 1 in 4 of the population experiencing mental health problems in their lifetime, it remains heavily stigmatised and this often prevents people from seeking the help and support they need to remain well. Some people will experience ongoing mental health issues which are managed well and do not require specific support from the college. It is important to ask someone who talks to you about a mental health issue what support they would like, and then see what is realistic and practical to put into place where appropriate. Most people with a mental health issues are not at a 'crisis' point, and they are participating fully in college and community life.

If someone is having suicidal thoughts, please ask them what support they need, for example:-

- Do they have an existing mental health worker/community psychiatric nurse/psychiatrist/keyworker who they can contact?
 - Would they like a family member or friend to support them?
 - Do they want to be referred to their GP or any of the above for support for?
 - Do they feel unable to wait to talk to someone, in which case there are local & national resources to contact below that can provide support including crisis intervention services
 - Please also refer to the guidance document '**what to do in a mental health emergency**'
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- **Hull**
 - CAMHS-Under 18s- Hull 01482 303688
 - Let's Talk - Over 18s-Hull 01482 247111
 - Secondary Mental Health – Over 18 - 01482 336161
 - Crisis & Home Treatment Team – 01482 335790 (Out Of Hours, weekend & public holidays)
 - **East Riding**
 - CAMHS – Under 18s - 01482 303810
 - Single Point Of Access – Over 18s – 01482 301701
 - Crisis & Home Treatment Team – 01482 344564

Nationally

- NSPCC Helpline, 0808 800 5000 or email [**help@nspcc.org.uk**](mailto:help@nspcc.org.uk)
 - The Samaritans on 08457 909090/01482 0323456
- Papyrus-Support for Young People (Under 35s) who are suicidal & support for people worried about someone who is suicidal: 0800 068 4141

Concerns that arise during the evening – 5-9pm Monday-Thursday

Any concerns that arise during evening classes when the college's are open should be referred to the duty manager in the first instance, except in situations of an emergency where the above will apply.