



Hull College and Howarth (Timber) Windows & Doors working in partnership to deliver training



Howarth (Timber) Windows & Doors is one of the UK's largest manufacturers of timber and composite windows and doors to the domestic housing market in the UK. Their customer base is very varied from a single person wishing to purchase a single window or door, to the company supplying the major house builders within the UK.

They are IIP accredited, a founding member of the British Wood Working federation and their products are BSI kite marked, and they also work closely with external Partners on innovation projects.

The market in which the company works was changing from large runs of standard product to smaller runs of bespoke items. They realised that they needed to change their approach to manufacturing and adopted the Toyota system of lean management.

The move towards lean manufacturing required a move from conventional machining and manufacturing processes to the 'just in time' approach which only makes exactly what the customer requires, at a cost and level of quality that is acceptable to them.

When looking for a training provider they looked for one who would be able to not just deliver the qualifications required but the right type of training in line with the business philosophy which would allow the business to develop their team members and help the organisation grow.

Hull College were selected some three years ago as the main external training provider. Hull College were chosen because we are a local training provider with an excellent reputation and we could deliver the qualifications the company needed to grow the business.

For more information call

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www.hull-college.ac.uk



Hull College

Hull College deliver training and development in a wide range of areas including management development, health and safety, business improvement techniques and ports and logistics. The services we offer should contribute to your organisation by improving productivity, leadership, management, efficiency, service, health and safety...
...real improvements for real results.

You can be sure you receive training of the highest quality from Hull College; the College has recently been awarded the Training Quality Standard (TQS). TQS is the only standard dedicated to helping employers identify not just high quality training, but the organisations best equipped to ensure training is both flexible and approached in a manner that will help you establish the return on your investment.

The College has also been awarded Learning and Skills Beacon status, confirming the college's place as a top performer in the further education sector. This follows an Ofsted inspection in May 2008 in which Hull College received "outstanding" grades in all six categories, one of only 17 further education colleges nationwide to receive this "outstanding" inspection result. The college was nationally-recognised for its ability to respond to employers' needs – "Employers speak positively of the confidence their employees gain and the good level of industrial skills they develop".

Hull College have delivered training which ties in with both the business philosophy and the systems of work. The company have completed Business Improvement Techniques (BIT) Levels 2 and 3. Over 80% of Howarth team members have now completed this course.

Moving on from the BIT training the company realised they had a need for IT training so the company approached the College to deliver the ITQ course and the first 18 members of staff have now achieved this qualification. Howarth have been very impressed with the training and plan to undertake more training in the coming months with further BIT and ITQ courses.

The majority of the training was undertaken 'in house' with Hull College providing a full time assessor. Currently the assessor is on site a couple of days per week. This has been immensely beneficial to the company as he has been able to demonstrate to the individuals undertaking the training how the course ties in with their working roles.

"The training we have delivered with the help of Hull College has enabled the business to become very efficient, with a proactive approach for all employees in developing the business and securing future success. These courses have given our team members the relevant tools to do their jobs more effectively. Employees now fully understand their role within the organisation and have the confidence to be more productive in a lean manufacturing environment"

Mick Toner
Factory Manager

